

Return, Refund and/or Cancellation Policy

Returns/ Cancellation Policy

An order can be cancelled at any time prior to the fuel leaving our premises by contacting us on 01482 898462.

If an order was placed online through our Website you must still contact the Office on the above telephone number and a full refund will be issued. Cancellation of an order cannot be made through our Website.

We are happy to accept a return if we have delivered an incorrect product (i.e. not what you ordered as shown on your order confirmation). An Inspection of the product will be made and then the agreed credit will be raised.

None of the Terms and Conditions within this Returns Policy will affect your legal rights as a customer.